



WARRANTY CLAIM FORM

Date: _____

RGA # _____

7040 South Highway 11 Westminster, SC 29693 Toll Free (888) 946-3330 (864) 647-1119 FAX (864) 647-6195 E-MAIL Warranty@lift-tekelecar.com

DEALER INFORMATION

Dealer _____ (Customer #) _____

Address _____

City _____ State _____ Zip Code _____

Phone _____ Fax _____

E-mail Address: _____

Warranty Administrator _____

Servicing Dealer _____

(if different than above)

End User _____

LTI PRODUCT INFORMATION

Product Identification# & Serial #: _____

Date Code _____

OEM Part# _____ (Replacement parts only) _____

Installation Date: _____ Failure Date: _____

FAILURE INFORMATION

Parts that Caused the Problem _____

Complete Description of Problem and Solution _____

WORK ORDER INFORMATION

Labor Hrs Claimed: _____ Travel Hrs Claimed: _____

Troubleshooting Hrs: _____ Labor Rate: _____

Total Labor _____

Claim, Work Order, or Invoice No. _____

TRUCK INFORMATION

Lift Truck _____

Make & Model _____

Truck Serial No. _____ Hour Meter Reading _____

Aux Relief PSI: _____ Volume _____ Gpm: _____

FAILED PART INFORMATION

Qty	Failed Part	Description	\$
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Total Parts _____

Total Claim _____

FORM INSTRUCTIONS

E-mail claim to: warranty@lift-tekelecar.com

Fill out Claim and Fax to: 864-647-6195

Or mail to: 7040 South Hwy 11, Westminster SC 29693

*File Claims within thirty (30) days of failure.

*Identify Product by Lift Technologies PID / Serial Number (Only those properly identified can be considered for warranty)

*Lift Technologies **masts** are warranted for 12 months from date of installation, 2000 hours or 18 months from the date of shipment from Lift Technologies.

*Lift Technologies **attachment** warranty is 24 months from installation, 3000 hours or 30 months from date of shipment from Lift Technologies - whichever comes first.

*Service parts are warranted for 12 months from the date of purchase (Includes stock parts). No labor or travel reimbursement for "Part Warranty claims".

*Lift-Tek does not reimburse FRT charges on replacement parts; no credit for oil or misc. supplies.

*Credits issued at 70% of the Dealers published labor rate per Payout Schedule.

*Replacement parts purchased from Lift Technologies reimbursed at Dealer / OEM cost.

NOTE: Retain all parts until you receive an RGA (return goods authorization) from Lift Technologies. Parts must be returned to LTI within 30 days.