



Warranty Claim and Payment Schedule

Warranty

Lift Technologies, Inc. warrants its products to conform to published specifications as found in its quotations, specification sheets, brochures and price lists.

Lift Technologies, Inc. new products: consisting of masts and carriages are warranted for 12 months following the date of installation or 2,000 hours of use or 18 months from the date of shipment from Lift Technologies, Inc. whichever comes first. Service parts are warranted for 12 months from date of purchase.

What Lift Technologies, Inc. will do: Lift Technologies, Inc. will repair or replace, at its option, any part that a Lift Technologies, Inc. inspection reveals to be defective in materials or workmanship.

What dealers and customers must do: to preserve Lift Technologies, Inc.'s warranty, dealers and customers must carefully follow applicable Lift Technologies, Inc. Installation Instructions and Service Manuals when maintaining and operating Lift Technologies, Inc. equipment. In the instance of a claim, the customer must supply the item in question along with the mast I.D. number for review and exchange to avoid any cost incurrence. **Should the customer need immediate replacement, the customer will purchase the part from Lift Technologies to be reimbursed when the part is returned and determined to be a manufacturing defect.** Customers must obtain Lift Technologies, Inc. prior authorization for use of rentals and repairs other than removal or replacement of defective parts. Unauthorized use of rentals, repairs or alterations, use of parts not provided by Lift Technologies, Inc., or failure to follow Lift Technologies, Inc. Installation Instructions or Service Manuals will result in loss of warranty.

For information: on warranty, installation or service, contact the nearest authorized Lift Technologies, Inc. dealer. For the name of the nearest dealer or for product information, Call 1-888-946-3330 **or visit our website at www.Lift-Tek.com.**

Exclusions: Lift Technologies, Inc. does not warrant that its products will perform any particular task. Lift Technologies, Inc. assumes no responsibility for loss, damage or injury to persons or property, or for consequential damages, resulting from the possession or use of its product. Lift Technologies, Inc.'s warranty does not cover wear, tear, abnormal applications, unauthorized modifications, damage due to unapproved attachments, normal or scheduled maintenance. **THERE ARE NO WARRANTIES EITHER EXPRESS OR IMPLIED INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE WHICH EXTEND BEYOND THOSE STATED IN THIS WARRANTY AND THE PRODUCT DESCRIPTION ON THE FACE OF LIFT TECHNOLOGIES, INC.'S ORDER ACKNOWLEDGEMENT.**



Warranty Claim and Payment Schedule

Payment Schedule

<u>Procedure</u>	<u>Std. Hours</u>
Cylinder Removal and Installation	2.0
Cylinder Removal and Installation (RH MQ, Reach FL)	2.0
Cylinder Removal and Installation (FL LH ML 8K)	2.5
Cylinder Removal and Installation (5-stage FL, Reach ML)	1.5
Cylinder Removal and Installation (Lowry 30.000)	1.5
Cylinder Retainer Seal Replacement (MS MD)	0.5
Cylinder Retainer Seal Replacement (MT, MQ LH, Reach)	1.0
Cylinder Retainer Seal Replacement (RH ML MQ)	1.5
Cylinder Disassembly, Service and Reassembly (MS MD)	1.5
Cylinder Disassembly, Service and Reassembly (MT, MQ, Reach)	2.0
Cylinder Disassembly, Service and Reassembly (MQ RH ML)	3.0
Cylinder Disassembly, Service and Reassembly (8K FL)	3.0
Replace fuse fitting/with O Ring	0.5
Replace FL tube (MQ, Reach Mast)	1.5
Lower IHR Bracket Replacement (MT)	1.0
Lower IHR Bracket Replacement (MQ)	2.0
F/L Crosshead Removal and Installation	0.5
Lowering Control Valve Service & Flow Control Valve	0.5
Slack Chain Valve	0.5
Reach & Retract Valve Removal & Replacement	0.5
Valve Block Assembly Removal & Replacement	1.5
Mast Removal and Installation (Standard masts all types)	1.0
Mast Removal and Installation (Reach masts)	2.0
Side Thrust Roller Removal & Replacement (MS, MD)	0.5
Side Thrust Roller Removal & Replacement (MT, MQ)	1.0
Complete Carriage Service/ISS (Remove & Install)	2.5
Complete Carriage Service (Remove & Install 8K)	4.5
Fork Positioner Remove & Replacement	2.0
Fork Positioner Remove & Reseal both Cylinders	3.0
Carriage Chain Replacement	1.5
Mast Chain Replacement (MT, MQ, Reach)	1.0
Bootstrap Chain Replacement (MQ)	1.0
Chain Sheave Remove & Replace (35DV-MQ)	2.0
IHR R&R (MS)	1.0
IHR R&R (MD MT)	2.0
IHR R&R (MQ)	3.0
FL Hose Replacement (MT)	1.0
FL Hose Replacement (MQ, Reach)	1.5
Tri-Line Hose (long section) R&R	1.5
Tri-Line Hose (short section) R&R	1.0
Reach Cylinder R&R (repair/reseal add .5)	1.0



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<u>Procedure</u>	<u>Std. Hours</u>
Tilt Cylinder R&R (repair/reseal add .5)	1.0
ISS Cylinder leak repair (both sides)	1.0
ISS Wear Pads R&R full set	1.0
ISS Hose Leak R&R	0.5
Mast Wire Harness R&R	1.5
Pantograph Wire Harness R&R	1.0

Reshimming the Mast (Upright Disassembly, Service & Reassembly) X 2 person repair

MS Mast	3.5
MD Mast	4.5
MT Mast	5.5
MQ Mast	9.5
5-Stage Rail Replace	8.-10
5-Stage Combo Weldment	15-20

Kaup Attachment Warranty Payout Schedule

Kaup Sideshifter (Remove & Install)	1.0
Hang on Sideshifter Kaup Replace wear pads (full set)	1.0
Hang on Sideshifter Kaup Repack cylinder (both sides)	1.5
Remove and install clamp single/double	1.0
Remove and repack clamp, single/double cylinder	2.0
Broken screws on side cover repair (1 side)	1.5
Broken screws on side cover repair (both sides)	3.0
Leaking fittings from valve block	1.0
Replace/Repair Blade Pad	1.0
L-Cylinder Valve O-ring Replacement	0.5
Remove and Install Pressure Relief Valve	1.0

17.5 Standard Mast (all repairs require 2 Technicians) X 2 Labor listed below

Remove and Install Mast	1.0
Cylinder Removal and Install	1.0
Cylinder Disassembly, Service and Reassembly	4.0
Wear Pads Remove & Install Set	1.0
Roller Bearing Assembly (Carriage) Remove & Install	1.5
Upright Disassembly Service & Reassembly (Reshimming)	10.0

- *Standard Labor Rate is \$65.00 Travel Time 1.0 hour / \$65.00
- *Check individual state rules for specific regulations regarding labor rate reimbursement.
- Mast will remain under warranty for 1 year following the date of installation or 2,000 hours of use or 18 months from the date of shipment from Lift-Tek, whichever comes first.
- All hoses are warranted for 12 months. Service parts are warranted for 12 months from date of purchase.
- Attachments: Call Lift Technologies support information for current product line rates
- *Lift Technologies attachment warranty is 24 months from installation, 3000 hours or 30 months from date of shipment from Lift Technologies - whichever comes first.